# moovit - User Guide for iphone.

## Main "Map view" screen:

### Map objects:

Orange icon shows your current location.

**Important**: If there is an error in identifying your location, please check the GPS settings on your device.
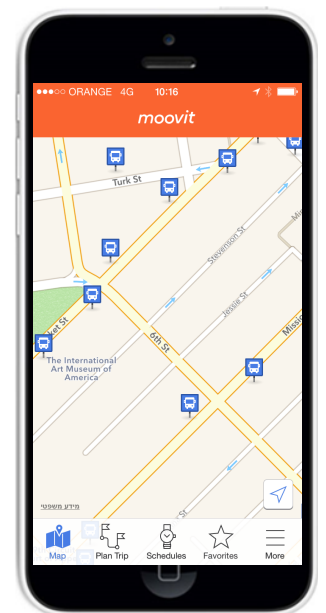
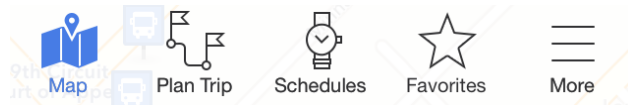Yellow icons represent other users nearby. Tap the icons for more information.

Stop icon represents a bus stop near you. Tap the icon to see list of lines that stop at the station, and their next arrival times.

Tap the icon to center the map on your location.

### Bottom Menu:

Tap the watch icon to search **"schedules"** for a specific line.

Tap the Flags icon to **"plan a trip"** from any origin to any destination**.**

Tap the **"**more" icon to see the app's main menu.

Tap the "**map**" icon to see the app's Map view.

Tap the "**star**" icon to see your favorites.

### Station info screen:

Tapping on one of the stations will open the "Station Info" screen that includes a list of lines that serve the station and its number.

**Real Time –** Exact arrival times of the next bus appear in orange and number of stations it need to pass until your station, based on user reports or GPS devices on the bus. When real-time info is not available, estimated arrival times appear in black, and are based on the schedule. **To refresh pull down the top of your screen and get updated arrival times for stations and favorites.**

**Navigation from a station –** Tap to plan a route "to" or "from" station.

**Add to Favorites –** click the star icon to add the selected line and station to your Favorites.

**Sort –** clicking this icon will allow sorting of the lines that goes by the station:
1. by name or number
2. by arrival time
* Station info screen sorting by : favorite lines ,active lines and Non- active lines.

### Line info screen:

Tapping on one of the lines from the "Station Info" screen displays a new screen with information about the selected line.

- See the stop locations for the line

- Tap on any stop to see next arrival times at that station (shown in red when real time is available)

- See ratings from other users. Tap the stars to see ratings & add your own.

- Press the phone icon to subscribe to push notifications about this specific Line.

- Press the "map" icon to track the arriving vehicle on the map.

- To see the full schedule, tap the arrow icon. (〉)
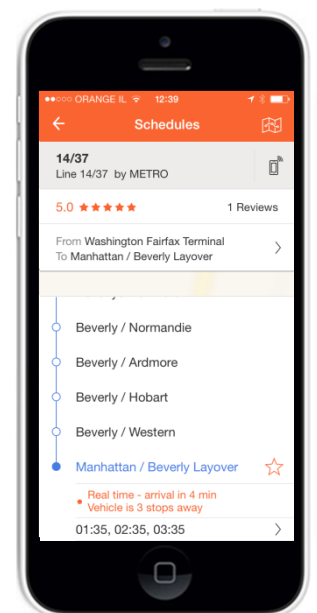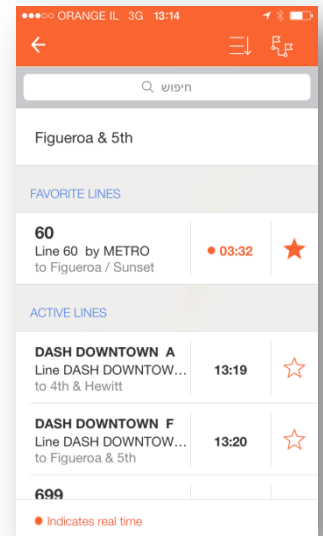
## **Trip planner screen:**

- Enter an origin and destination according to the following format: "Number, Street, city" (eg, 10 Noel Road).

**Tip**: It is recommended to use detailed searches. "Wildcard" searches (such as a city or neighborhood name) will give less accurate results.

Leave the origin or destination field blank to search from/to your current location.

As you start typing, a list of addresses / points of interest will be displayed. For the best search results, choose one of the listed options.

You can plan your route quickly, by tapping on a past search from your "History" or from the Favorites list. These searches are displayed at the bottom of the screen.

**Tip:** To remove a search from the list, press on the search for a few seconds to open the float actions menu. From this menu, choose the appropriate option

## **Advanced options:**

 **"Change Direction" icon -** Switches between origin address and the destination address.

 **"Search Settings" icon -** Allows you to set the maximum walking distance, transportation types and preferred unit of distance (miles /Kilometers)

 **"Change the Time of Departure / Arrival" icon**– Select the day and time of your trip. To search for a trip right now, leave the fields as they are.
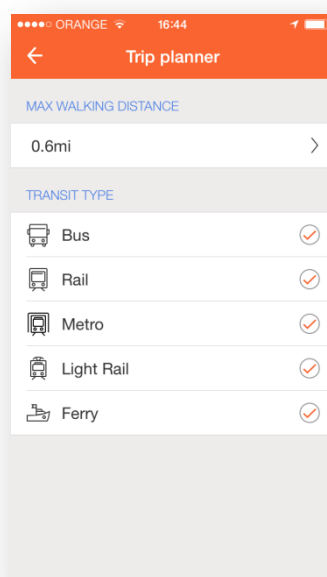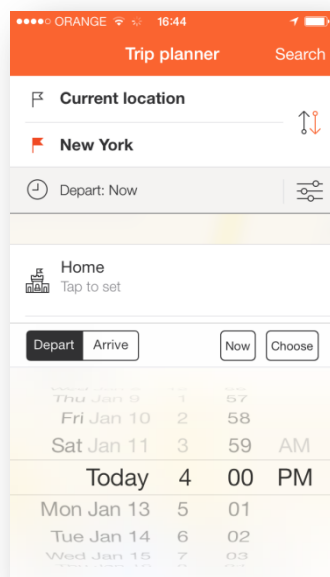
## Search Results:

After entering your search parameters, you will see several trip options.

Tap on any of the options to see full step-by-step directions, including transit and walking segments. If real-time data is available, it will appear in orange.
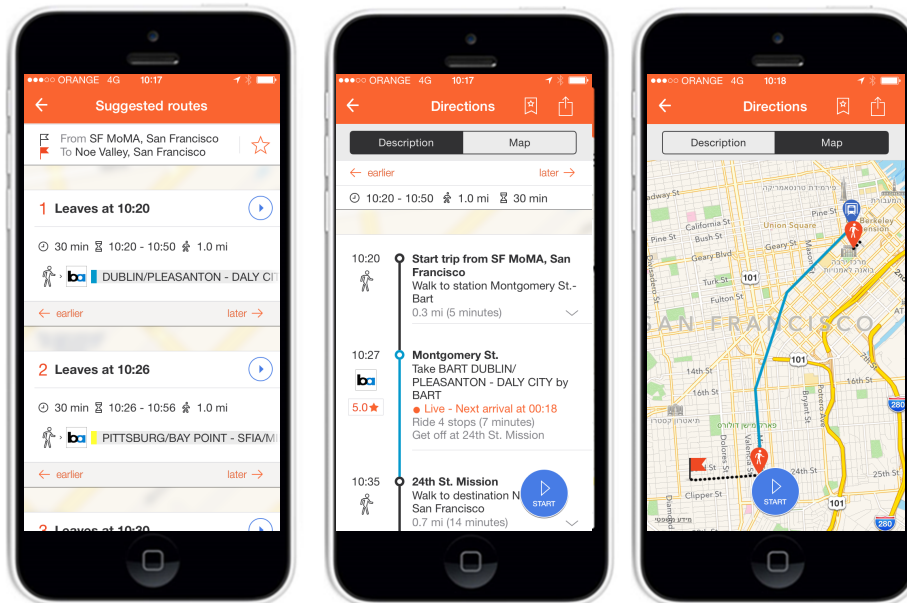


- Once you have selected an option tap  and go!

 **"Map" icon –** Tap to see the route on a map.

 **"Ratings" icon –** Shows the average rating of the line

 **"Share" icon –** Tap to send the route via e-mail

 **"Favorites" icon –** Tap to add the search to your Favorites

 **"Reporting" icon-** Tap to send reports: Cleanliness of bus, How crowded is it, etc**.**

### Tips:
1. Tap on **"earlier"** or **"later"** to see the same trip at an earlier or later time.
2. Tap on **"Start Navigation"** from the trip options screen to directly enter navigation mode.

**"Save Trip" Icon-** After picking a trip from the options tap the "save trip" icon to be able to access your trip details offline. The saved trip will appear in the Trip Planner main screen.
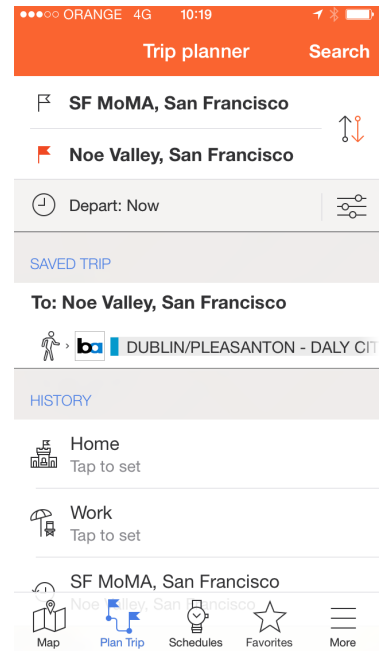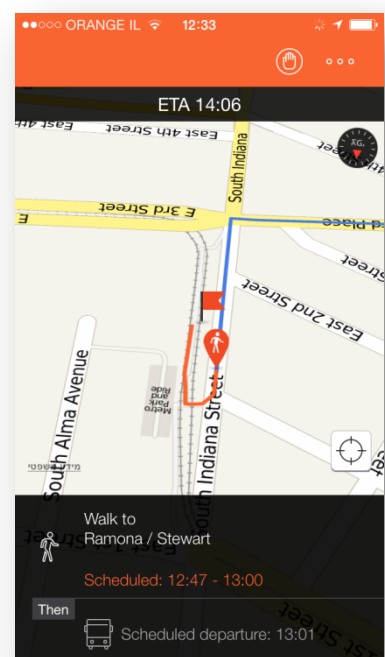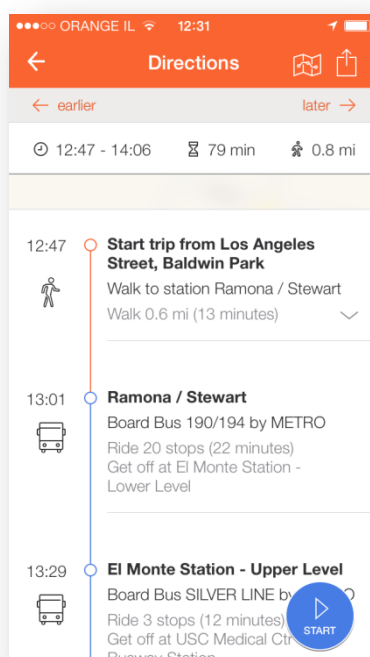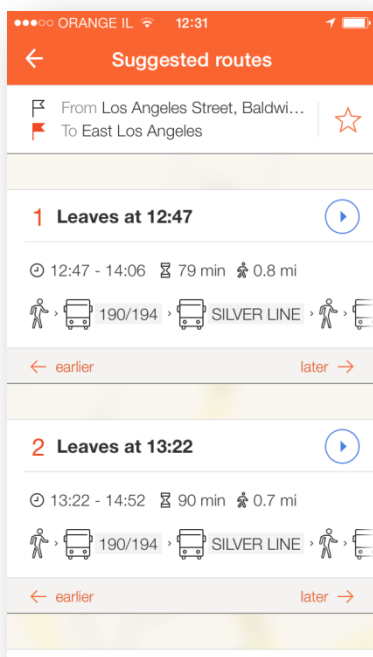
## Navigation:

Navigation mode guides you to your destination with interactive instructions for all stages of the trip, including transit and walking segments.

While in navigation mode, you will see your dynamic ETA, get step-by-step instructions for each stage of the trip, be able to send reports about the ride (how crowded/clean is the bus, rate the driver, etc.) and get an alert when it is time to exit the vehicle.

The current step will display in the guidance box at the bottom of the screen. Swiping to the left will display the next steps. Moovit will detect your progress automatically. You can also advance to the next.

## Top menu (during navigation):

Click on the "stop" button to stop the Navigation.

**"More Options" icon -** Will display the next options:

Trip description – Tap to see a list of the step-by-step description

• Share – Tap to share your route.

**"Reporting" Option (during Navigation):**

Help improve the public transit experience for others.

You can send a report on any of the following options seen to your right:

| ← | Send a report | Send |
|---|---|---|
| LOCAL Caltrain | | › |
| **BASICS** | | |
| Cleanliness Tap to set | | |
| How crowded is it? Tap to set | | |
| How crowded is the station? Tap to set | | |
| **EXTRAS** | | |
| Is there a power outlet? Tap to set | | |
| Is there wheelchair access? Tap to set | | |
| Air conditioner Tap to set | | |

## Schedules:

Tap on the "Clock" icon on the main screen to search schedules for a specific line.

To view schedules for a selected line, enter the line number/name in the search box.
To search trains, tap on the train icon and enter the origin and destination stations.
For the best search results, select the operator.

• Tap on the map icon in the top right corner to track the location of the vehicle on the map.

You can also read reviews and add comments about the line, and also sign up for push messages to receive service alerts about the line.
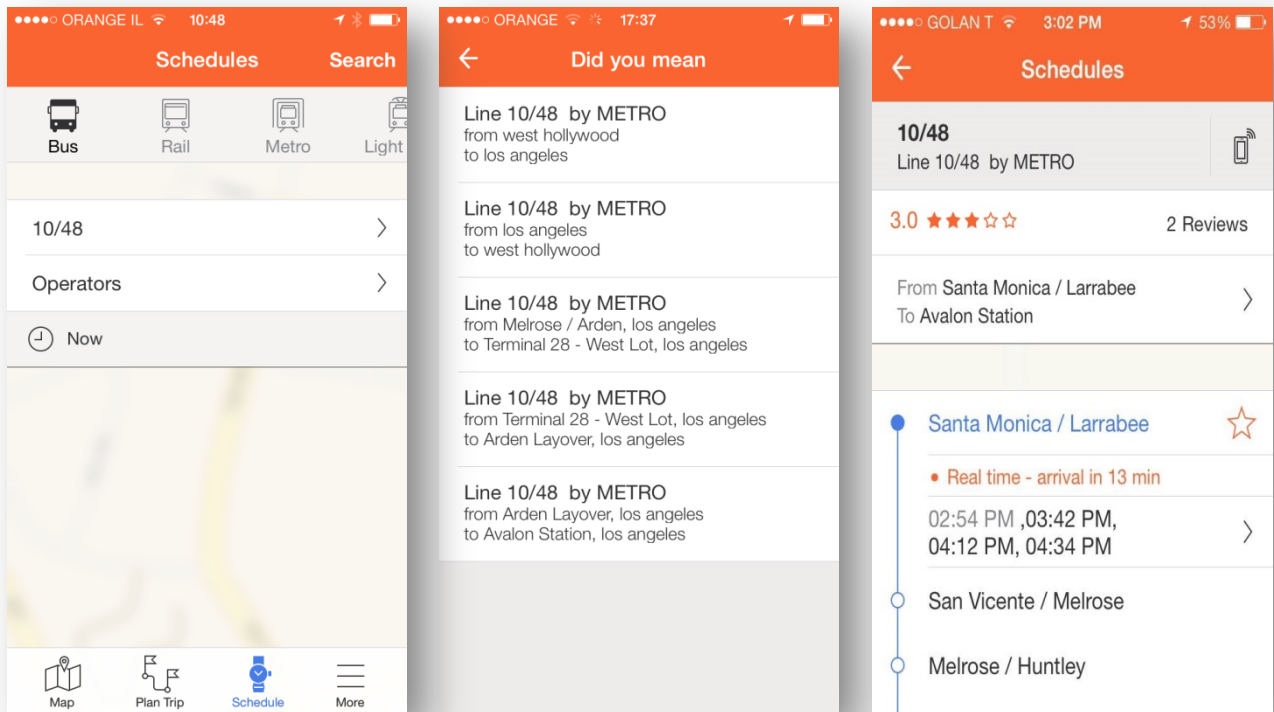


## Rail Schedules:

After selecting the clock icon on the main screen, switch between transportation types using the top menu:



To view rail schedules pick the station you will be starting your trip at and your destination station.  Click the arrow on the right side to see details for a specific time. If your trip requires more than one transfer you will be advised to use the Trip Planner.
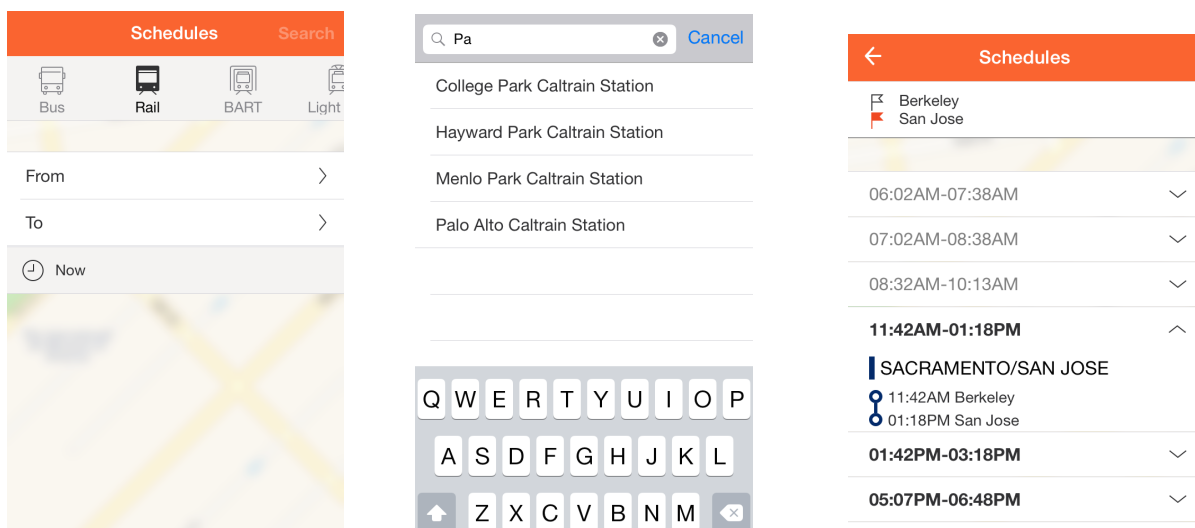
## Ride Mode

Moovit is taking things one step further. Now you can do more than only check exactly when your next bus or train will arrive-you can ride all the way with Moovit. Boarded a bus? Start Ride Mode-you'll get your exact ETA updated throughout the ride & even get notified when you're approaching your destination.

**Here's how it works:**

1. **Start Ride Mode-** As soon as you board a bus, open that line's schedule (or your search history) and tap on the "Go" button.
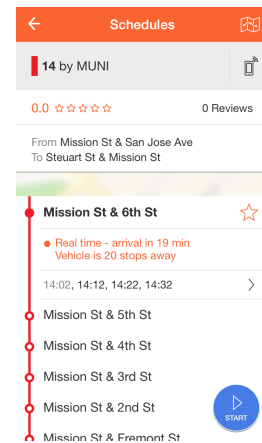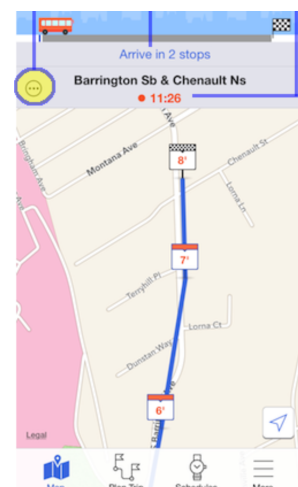
2. **Choose your destination station.**
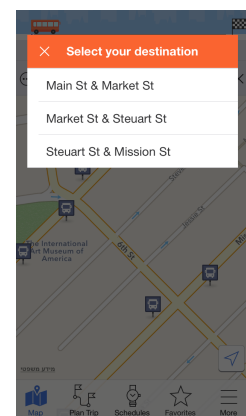
3. **Get ETA & Reminders-** See your estimated time of arrival. The time will update according to traffic flow as you go, including how many stops are left until your arrival.

    **Moovit** now
    The next stop is your destination
    (in 483 m)
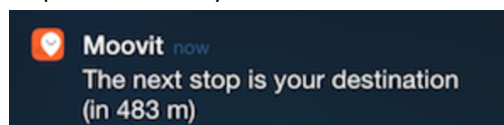
    **\*\*Moovit will remind you when you're nearing and reach your stop, even if it's running in the background.**

4. **Sharing your ETA-** you can also share your destination information & ETA with friends (via Facebook, Twitter, or WhatsApp). Just click the three dots on the left side to see more options and click 'Share with Friends'.
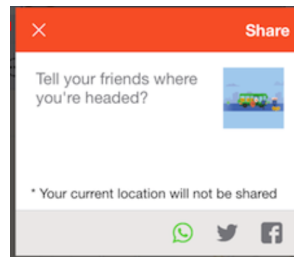
5. **To exit Ride Mode click on the three dots on the left and choose 'Exit Ride Mode'**
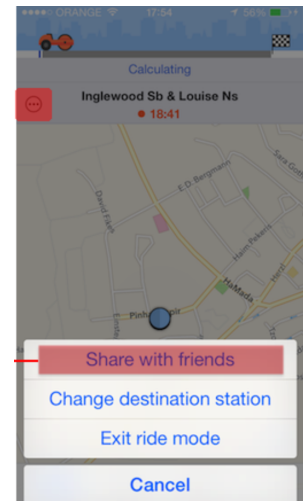
## Favorites

Tap on "star" ( ⭐ ) icon in main screen to Enter Favorites screen.

Under **"routes"** you can manage your residence ( 🏛 ) and work ( ⛱ ) address.

(Clicking on one of them lead you to "suggested routes" screen).

- If you want to edit your address please click on the "edit" ( ✏ ) icon

Under **"lines"** the user can find all his favorite lines and manage them. (Clicking on one of them lead you to "line info" screen).

- You can delete line from the favorites list by click and hold on line name and then click "remove line" Or by re - click on the favorite icon in station screen ( ⭐ )
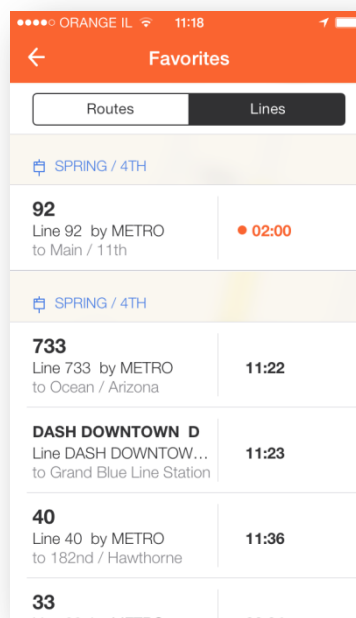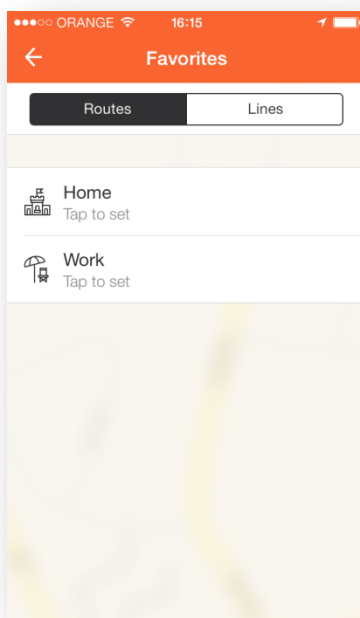
## Moovit Widget:

Get quick access to your favorite lines and destinations from the Today tab of your iPhone's notification center.

How to add the widget:

1. Make sure you've already starred your favorite lines in Moovit (see above how to add favorites).
2. Open your notification center and switch to the "Today" tab.
3. Scroll to the bottom and click "Edit", then drag Moovit to the tap area of the screen and click "Done".
4. To choose which lines to display, just press "Settings" and select up to three of your favorites.

**Your favorites will now appear inside your "Today" tab.**
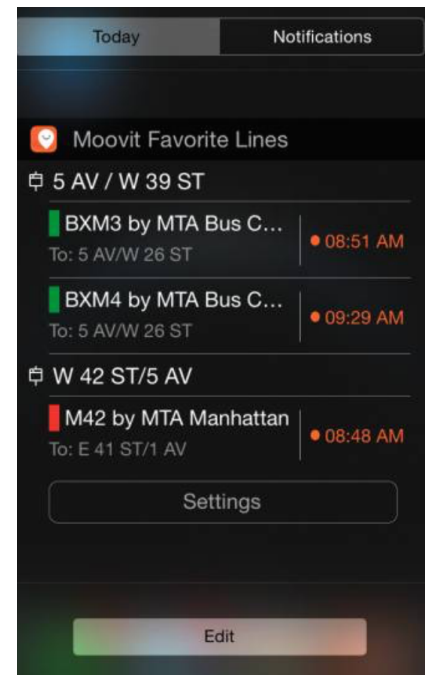
## Main Menu:

Tap the menu icon on the top left to open the main menu including several options:

**Settings –** Tap to update your personal preferences, including your user name, the type of icon that represents you, your language, and your city (Want to use Moovit when you travel? Change your city here, and select from a list of cities around the world).

**Rate us –** Every rating helps! So if you love Moovit, please lend us a hand by rating us on the app store!

**Spread the love -** The more people use Moovit, the better our app becomes! Tap here to help us grow by telling your friends about the app (via email, Facebook and Twitter).
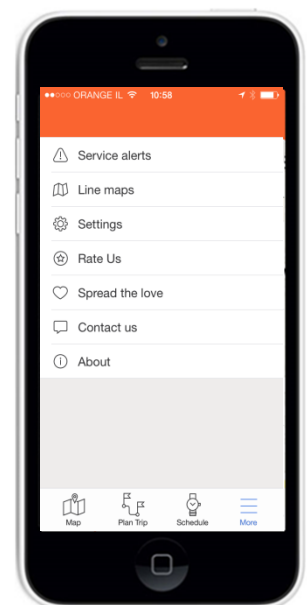
**Service Alerts** – if you want to enter the Service Alerts screen you have to click on the "Service Alerts"( ⚠ )

In the Main Menu**.**

Service Alerts screen includes:

Reports and alerts from public transport bodies divided by line number and time(today, tomorrow, later this week).

On this screen you can manage user registered alerts.

You can cancel alerts by clicking the alerts icon (  ) marked in orange

The icon turns black (  ) and alerts were canceled.

**Contact Us –** Questions? Problems? Suggestions? Our support team wants to hear from you!! Email us at: support@moovitapp.com


**Happy travels!**